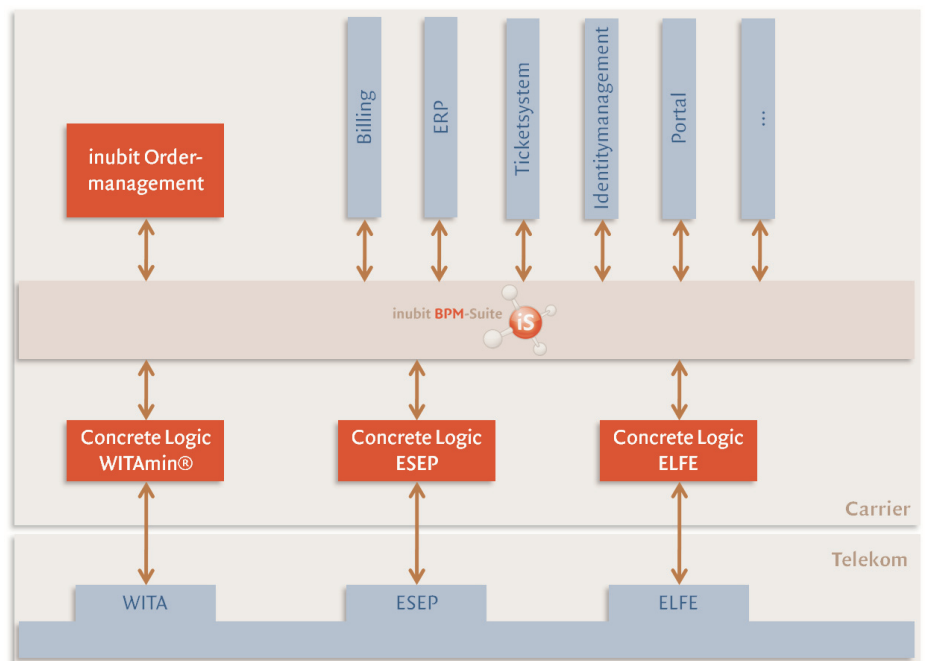


Automated processes in the telco market thanks to inubit BPM-Suite and WITamin®

To automate processes within the telecommunication market and between the Deutsche Telekom AG and single carriers, Concrete Logic and inubit provide a joint solution, which can be easily integrated into existing IT structures.

Besides providing an electronic communication connection via the new order interface WITA, this solution also offers automation of the complete order management as well as integration of all relevant existing systems.

The illustration to the right presents the schematic structure of the joint solution. The inubit BPM-Suite acts here as process engine for central process control.



Concrete Logic WITamin®

WITamin® complies with the requirements of Deutsche Telekom AG, effective from June 15, 2009, regarding the electronic communication connection to the new order interface WITA and additionally it saves cost-intensive carrier communication by fax. It is integrated into the communication chain between Telekom and carrier backend systems. There, WITamin® carries out the transformation, allocation and transmission of exchanged messages. The customers' backend systems will thus become unattached from the Telekom interface.

Orders are automatically stored by WITamin® and transmitted while taking into account transmission rates and Telekom maintenance hours. WITA business transactions and products are handled on a high level of abstraction. The advantage of this approach, when simultaneously modularizing functionalities, is the extensibility of this solution by additional products and functions without the risk of side effects.

inubit BPM-Suite

With the inubit BPM-Suite, the unique completely holistic software for business process management (BPM) in the market, all phases of process management, starting from process modeling via technical execution and process automation up to monitoring and controlling, can be realized. The inubit BPM-Suite provides a complete SOA infrastructure for companies.

With this, business process models can be easily automated via technical workflows. With the human workflow component, employees can also be integrated into business processes.

More than 70 standard connectors allow for the integration of existing IT systems without media breaks.

In the integrated inubit Enterprise Portal, employees receive tasks via a task list. Furthermore, it provides a comprehensive real-time monitoring and reporting.

inubit Ordermanagement

For workflow-based order management inubit offers the „Order Management“ process package. This process package provides a complete order process within a portal-based frontend, including all intermediate steps.

After the creation, an order can be processed via various authorization levels or processing steps by different user roles.

Step by step, the process can be supplemented by order-relevant details as well as documents. The data and documents are always visible for all parties. The documents are filed within a conventional document management system, which is integrated via interfaces.

Different user interfaces are provided for different process parties. Business process reporting can be configured with real-time data and made available via a portal interface, too.