



inubit eGovernment

Administration in One Place
In Touch – Secure – Modern

inubit AG – Member of Bosch Group



inubit Solutions for Public Authorities

inubit AG is a provider of holistic process management solutions. More than 450 companies across the world rely on the solutions and services provided by inubit. The number of public sector customers is also on the rise. With its consistent, multiple award winning inubit Suite, inubit AG assists public authorities in systematically optimizing their business processes. Its automated processes help them reduce costs and offer better service to citizens. In pursuit of the goal of one-stop government, inubit consolidates all public administration and service offerings on a single platform and enables access and management via a uniform user interface.

Public sector customers include the Ärztekammer Westfalen-Lippe, Federal Agency for Family and Civil Society, Federal Ministry for Family Affairs, Senior Citizens, Women and Youth, DVZ Mecklenburg-Western Pomerania Data Processing Center, gsub – Gesellschaft für soziale Unternehmensberatung, ITDZ – IT Service Center Berlin, ITOG – Information Technology in Ordinary Jurisdiction, Canton/City of Schaffhausen, Immigration Authority of the Canton of Zurich, Taif Municipality, Verwaltungsrechenzentrum St. Gallen.



Bundesamt
für Familie und
zivilgesellschaftliche Aufgaben

„By using the inubit Suite we are positioning ourselves as a modern service provider and giving citizens easy access and fast processing for ESF grant programs.“

Claus J. Scholl,

IT Manager at the Federal Agency for Family and Civil Society

We are at your disposal

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One-Stop Government via a Central Online Platform

Requirements and application scenarios in the public sector are still frequently implemented in a function-oriented manner and in the context of historically grown application environments. In addition, it has become crucial to flexibly respond to ever faster changing requirements. Reasons for this include legal changes that explicitly require cross-level cooperation in administration and therefore process-oriented IT implementation, customers requesting easy and convenient services (one-stop government), increasing networking and technological progress.

inubit Suite – the whole world of business process management in one place

To ensure the required agility and fulfillment of the various requirements of all involved parties, process models and IT have to be harmonized sustainably. As comprehensive software, the inubit Suite maps every phase of the entire process lifecycle and thus provides users a convenient and easy-to-use interface for all general administration matters. From modeling to process simulation, implementation and technical execution to assembly and reporting, one solution allows you to automate and continuously improve your processes.

inubit Solutions for the public authorities

Developed and preconfigured on the basis of the inubit Suite, our solutions are designed to meet the specific needs of our customers as quickly as possible, fulfilling all process requirements “out of the box.” The benefit for our customers is that they do not need to invest time or money in developing their own applications. Our solutions have proven themselves in practice and can be custom-adapted to internal or external requirements. They are not programmed, but based on business process models and technical workflows.

inubit Consulting – industry expertise working for you

To help you take full advantage of our comprehensive process management, we support you with equally comprehensive consulting services. Our highly-qualified and exceptionally dedicated consultants, solution architects, project managers, solution engineers, trainers and administrators can draw on over 10 years of experience in the implementation of process management objectives. And you can put that experience at the service of your projects – before, during and after implementation.

What makes “BPM by inubit” special

We combine market-proven technology characterized by a high degree of adaptability to the individual needs of our customers with the expertise of our employees in the implementation of projects. This means we can always meet the challenge of our customers' complexity and requirements – for all roles and actors in public authorities.

Von der Modellierung zur Optimierung von Prozessen

The documentation and modeling of business processes are important aspects of administration modernization. Merely depicting processes in a flow diagram, however, is only the first step and does not suffice for sustainable modernization of administration.

What matters is reconciling the documented processes with real-life process flows. Taking into account the existing organizational and IT structures, the process models should also be technically implemented and automated using a process management platform.

The inubit Suite:

- ▶ models processes in the standardized BPMN modeling language
- ▶ provides a number of preconfigured process modules that map standard administrative workflows
- ▶ makes modeled processes available as a process manual
- ▶ simulates administrative processes before they are implemented
- ▶ makes it possible to generate automatic electronic administrative processes from business process models
- ▶ provides a process engine for automating data, document and user-centric processes
- ▶ provides a highly integrative Enterprise Service Bus for connecting different business procedures and enables full integration of the Liferay portal
- ▶ includes extensive monitoring and reporting options and guarantees a high level of transparency as well as data and investment protection

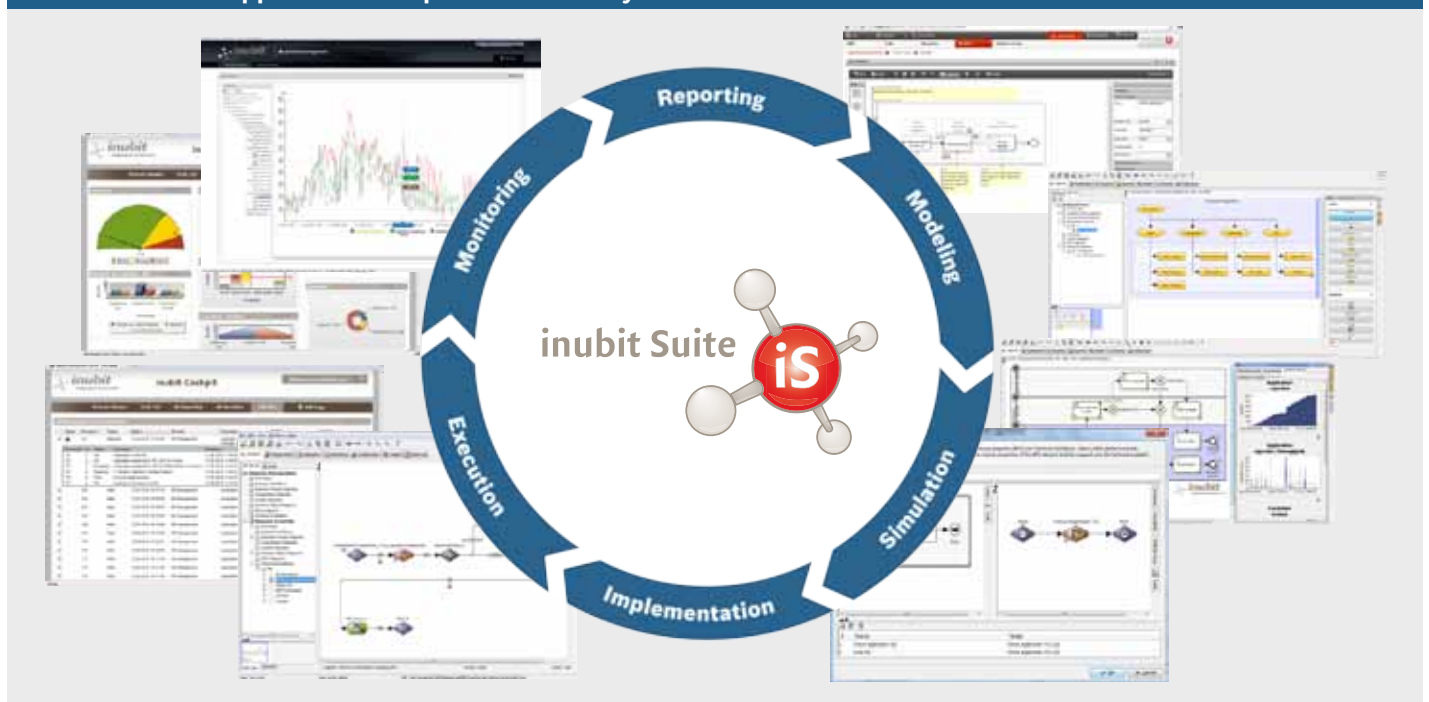


„The current changes in the public sector require more process orientation and collaboration across different levels than ever. Process modeling is the essential first step to meet these requirements. In the future, optimizing processes must be harmonized with existing basic IT components.“

Norbert Ahrend,

Project Manager of the National Process Library

The inubit Suite supports the complete BPM-Life-Cycle





Integrated Application Management

To be able to handle administrative process flows in a process-oriented manner, the inubit platform for generic case management centrally documents and manages processes across organizational boundaries at a central location. The platform enables all employees to process the most varied application services in a process-compliant manner without media discontinuity. Thanks to the modular structure, new and changed business processes can be integrated quickly and flexibly.

Configuration from business models

Business processes are no longer automated manually. Instead, business BPMN diagrams are used directly for the technical configuration of case management. Hence, the modeled business processes and the technical execution level are perpetually synchronized.

More flexibility in reusing interfaces

Preconfigured "Administration Process Modules" provide technical implementations and interfaces for typical tasks. Standard interfaces can be adjusted for each administrative module. New administrative procedures can be activated, modules can be combined with each other and extended.

Client capability

All applications are designed in a client-capable manner. Different clients are not only able to store the individual data in separate data buckets; they can also be simply and flexibly created and maintained with individualized characteristics in the area of interfaces as well (roles, rights, corporate designs/style guides and business processes).

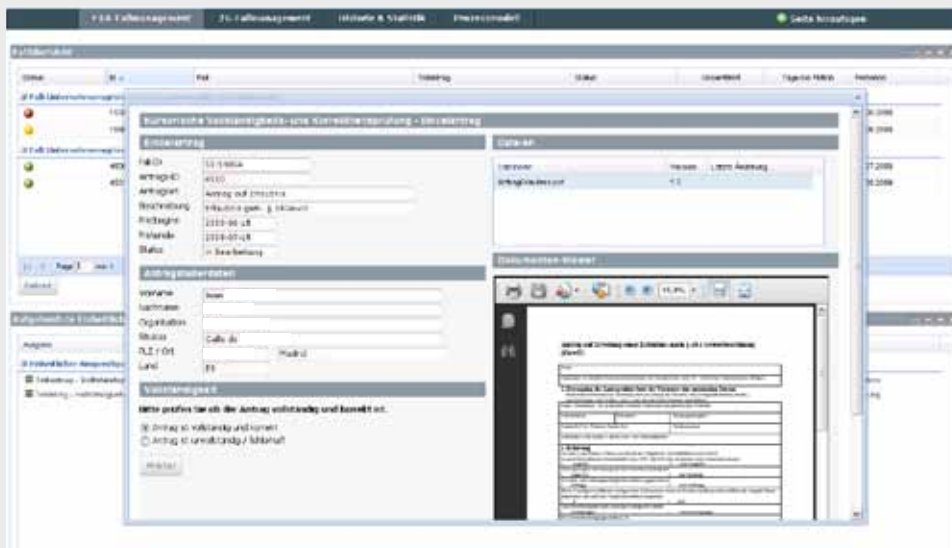


„In addition to the information, basic services and links, inubit Case Management provides all of the tools for processing applications and cross-department communications electronically and without media discontinuity. The data protection requirements and the legally required traceability of communications and data exchange are completely fulfilled.“

Rainer Baalcke,

E-Government Strategy, State Government

inubit Case Management



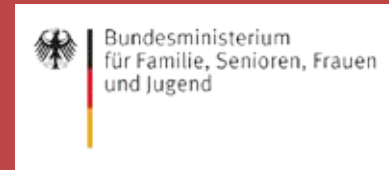
Modern Grant Management: Fast, Easy and Secure

To enable efficient grant management, inubit bundles all relevant information from the application to processing and to awarding processes on a single platform to create a comprehensive grant management system. The result is fast processing times, low process costs and increased transparency. Using preconfigured technical workflows, templates can always be used for new grant projects.

- ▶ Web portal and forms for applicants, processing via workflows
- ▶ Web-based program database and development of electronic procedures
- ▶ Workflow-based processing, evaluation and approval of grant applications, release via a role and authorization system
- ▶ Monitoring for budget management, financial and material grant program monitoring, electronic accounting
- ▶ Administration of amounts to be recovered
- ▶ Regular data comparison with the data required for the monitoring system
- ▶ Data transfer to the respective grant database
- ▶ Connection of external systems and auditing authorities (Federal Office of Administration, Courts of Auditors)

In practice: Implementation of a grant management database for the Federal Ministry of Family Affairs, Senior Citizens, Women and Youth:

- ▶ Eight ESF grant programs with a total volume of approx. EUR 350 million
- ▶ Period from 2007 to 2013
- ▶ Approx. 750 grant recipients, processing of approx. 1,200 projects



With its user-friendly, web-based application forms, the solution is very convenient for grant applicants. Processes within grant management can be executed faster and processing deadlines can be met. Comprehensive monitoring for budget management and for financial and material funds program monitoring complements the overall solution.

Dr. Rainer Aster,
Managing Director gsub

Modern Grant Management



inubit Technology at Work for You

Enterprise Portal as the central point of access

With the inubit Enterprise Portal, public sector employees have a central point of access to all information relevant to a respective process. The solution is based on Liferay portal technology. By utilizing an open source solution, the public sector benefits from cost savings, investment security and high transparency.

- ▶ Common point of access, unified view of data
- ▶ Collaboration across organizational boundaries, central document management
- ▶ Coverage of target-group specific information requirements
- ▶ Cost savings through reusability and integration of existing applications
- ▶ Display of process data (KPIs) via animated diagram types with the option of creating personalized dashboards

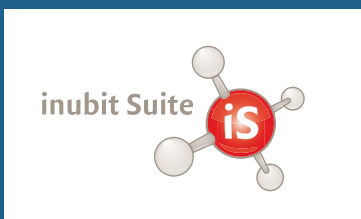
Connecting interfaces

- ▶ Middleware ensures flexibility between the information flows of the applications
- ▶ Easy integration of existing business processes through a variety of connectors
- ▶ Connection of systems such as: form servers, electronic application wizard, virtual post office (OSCI), directory service, external case management system, fee directory, export of status information, document safe, deadline directory, document management system (DSM)
- ▶ Embedding of electronic signatures in processes in accordance with all legal requirements and guidelines, independent of the IT system in use
- ▶ Supported standard protocols and formats: OSCI, EU-DLR, XML, Web Services, XÖV, JSR-168



„The members of our chamber, i.e. the doctors, profit from flexible service times, shorter processing times and improved service thanks to freed-up capacities. This enables us to handle the increasing complexity of the operations as well as the increasing volume of work in a way that benefits our staff.“

Dr. Michael Schwarzenau,
Ärztekammer Westfalen-Lippe



Thanks to its open, comprehensive and state-of-the-art architecture, the inubit Suite has become one of the leading products for the management of business processes as well as for system integration and optimizing B2B communication. As the command center for business processes, it directs data to the correct destination and enables companies to get real-time information about processes, maintain a constant overview of the situation and improve operations on the fly.

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inubit AG is a leading provider of holistic process management solutions. From the inubit Suite as the technological backbone, to BPM methodology and a wide range of services, inubit supports companies in all phases of business process management. To achieve sustainable results, inubit merges the requirements from IT and business departments and implements them in continuously applicable products and solutions with a good price-performance ratio.

inubit is present in over 10 countries with its regional companies and local partnerships and has more than 450 customers worldwide. Since October 2011, inubit AG has been a company of the Bosch Group.

More information at **www.inubit.com**

